



ULTRACare from MDI Technologies eNewsletter

October 23, 2006

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Questions?

Call 1-800-666-3883

Holiday Closing

Please note that we will be closed in observance of **Veterans' Day** on **Friday, November 10th**. Limited Customer Support will be available.

Quarterly Free Training

Hands on training is available at our Education Center in historic Smithfield, Virginia:

November 14-17

Clinical Applications, including related Resident Information and Admissions

October 24-27

Admissions, Marketing, Business Office/Billing functions

Please visit our website at http://www.monette.com/free_training.htm for complete information.

*** Special Edition ***

ULTRACare Version 14 Update News

ULTRACare 14.9 was released and published Friday, October 20, 2006 at our Secure Web Site. This is a significant step in the continued development of ULTRACare to meet the needs of the senior living industry. Since the highly successful Directions User Group Conference, we have completed over 50 enhancements to ULTRACare - all of which are included in this monthly update at NO additional cost.

Before installing the update, please read and digest the release notes related to the October 20th update at [https://support.monetteinc.com/version14/ULTRACare 2006 - Version 14 - Changes since General Release.pdf](https://support.monetteinc.com/version14/ULTRACare%202006%20-%20Version%2014%20-%20Changes%20since%20General%20Release.pdf) (requires your Secure Site login and password).

Important Items of Note about ULTRACare Version 14.9

- ◆ Admissions module: The Resident Reporting menu option has been removed. Reports that pertain to individual resident demographic menu options are now grouped with the menu option where you enter or maintain the same information (i.e. the Contacts Report is now grouped under the same menu option as Enter/Edit Contacts under the Contacts Info). All reports that are not specific to one maintenance menu option (i.e. Add/Change Report, Birthday Listing, Data Base Query, Length of Stay, etc) were moved to the Reporting, Resident Demographic Reporting Menu. Forms printing options (Admission Document Set, Chart Labels and Multiple Face Sheets) were moved to the Reporting, Resident Forms Menu. *This is a high priority item that we recommend all users be aware of as you begin to use this update. It only affects the location of the menu option, not how reports function.*
- ◆ Communicable Disease Tracking module: The name of this module has been changed to Health/Risk Management. The Employee/Visitor Incident option has been moved from the Utility menu to the Entry menu in this module.
- ◆ AR/Billing module: If the transaction date entered by the user does not equal the Service Begin date, the adjustment journal will be used instead of the regular room and board or ancillary journal to note that this transaction is a prior period change.
- ◆ AR/Billing module: Process Insurance - Changes have been made to allow the user to generate the MEDICARE BENEFITS EXHAUSTED CLAIM or the MEDICARE NO PAYMENT CLAIM effective 10-01-2006.
 - MEDICARE BENEFITS EXHAUSTED CLAIM - The resident must be in a resident type set to payor code 11 (Medicare over 100 to Medicaid) or 12 (Medicare over 100 to Private). Claims will be generated during a MEDICARE run. The claim will have a bill type of 212, 213, etc. The days will be reported under covered days.

Want your own copy?

If this newsletter was forwarded to you and you'd like to receive future issues directly to your Inbox, you can subscribe online at <http://www.monette.com/networknews/ucenews-subscribe.htm> or simply complete this form and fax it back to us.

Have you downloaded the most current version of ULTRACare?

We provide a fresh ULTRACare update on the third Friday of each month for you to download from our secure web site. If you have not already done so, please download the update and install per the instructions provided on the site to ensure that you have all the latest features.



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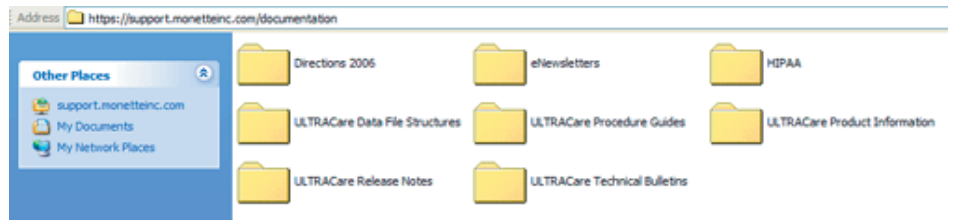
- MEDICARE NO PAYMENT CLAIM - The resident can be in any resident type. Claims will be generated during an INDIVIDUAL, MEDICARE run. The user must select MEDICARE NO PAYMENT CLAIM during the individual entry process. The claim will have a bill type of 210. The days will be reported under non-covered days.

- ◆ AR/Billing module: Process Insurance - This has been updated to produce the new UB04 form. Crystal and preprinted versions of this form are available. The form prints all the fields at this time. Since this is a new form and the box numbers have changed from the old UB92 form, we will be adding insurance filing controls as they are needed. To enable printing the UB04, you must first set up the new check box on the insurance code for printing the UB04 or UB92 form. The default is the UB92 form. There are additional fields for the UB04; all of these fields have not yet been added to the claim edit process, but will be in the near future. As the new form allows for more condition and span codes, we will add these additional codes to the Enter/Edit of Part B/Hospital Stay info for the resident's insurance at a later time.

Expanded ULTRACare Documentation Available

We are pleased to announce that additional ULTRACare documentation has been published at our Secure Site (requires your Secure Site login and password). Please take a moment to review the content located at <https://support.monetteinc.com/documentation>

Here's a peek at the list of folders containing lots of updated information to help you in your daily use of ULTRACare:



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